



DOMICILE365



User Guide

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www.domicile365.com



**Questions? Contact us at:
support@domicile365.com**



Domicile365

macOS App User Guide

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1. Before You Begin: How Mac Tracking Actually Works

Please read this section before installing. It explains the single most important difference between the Domicile365 Mac app and the Domicile365 mobile apps (iOS and Android), and it will help you decide whether the Mac app is the right primary tracking tool for your situation — or a good addition to your existing mobile tracking.

How Mac Tracking Actually Works

The Domicile365 macOS app (both the Mac App Store version and the Enterprise menu bar tray app) continues tracking reliably even while your laptop's lid is closed — it does not need to be open or actively in use. Tracking continues in the background as long as your Mac has power and an active internet connection, which can be Wi-Fi, a wired network, or a personal mobile hotspot. The two real requirements are: the device must not run out of battery, and it must have some form of internet connectivity — it does not rely on GPS, cellular modem, or Bluetooth the way the iPhone and Android apps do, so an internet connection (of any kind) takes the place of a cellular signal.



Who the Mac app works well for

- Remote workers or professionals who keep their laptop with them, whether at a desk, on a plane, or in a bag — the lid does not need to stay open for tracking to continue.
- Users who found mobile background-location permissions ("Always Allow," battery optimization settings, repeated OS prompts) frustrating or unreliable, and want a simpler, one-time setup.
- Users who carry their laptop as consistently as most people carry their phone, especially when paired with a personal mobile hotspot for connectivity away from Wi-Fi.

What to keep in mind

- Battery life is the real constraint, not the lid. If your Mac is left behind, powered off, or its battery is fully depleted for a stretch of the day, that period will not be recorded — the same way a phone left at home wouldn't record your location either.
- An internet connection is required for tracking to continue. If you are somewhere with no Wi-Fi and no hotspot available, no location will be recorded until connectivity resumes.
- If your daily routine involves regularly leaving your laptop at home, at the office, or in a car while you go elsewhere (e.g., a day of in-person errands, exercise, or visiting people), a phone will still capture those hours more completely than a laptop left behind will.



- Device verification works differently on Mac. On the iPhone, Domicile365 uses Apple's App Attest to confirm cryptographically that each location record came from a genuine, unmodified copy of the app on an uncompromised device. The Mac app does not currently perform this verification. This affects the verification metadata attached to each record, not the reliability of the location data itself — Mac records are collected, stored, and exported exactly like any other. See Section 10.
- For jurisdictions that test presence at midnight specifically (such as the UK's Statutory Residence Test), the iOS app's patent-pending midnight-triggered tracking architecture is purpose-built to capture a location record at the precise, legally relevant moment. The Mac app tracks on its own general schedule and is not specifically engineered around midnight boundaries, so for users primarily concerned with a midnight-presence test, the iOS app may currently provide more precisely targeted evidence.



Our Recommendation

The Mac app is a genuinely strong option for continuous, primary tracking for anyone who keeps their laptop with them the way they would a phone — particularly when paired with a mobile hotspot for connectivity on the go. If you regularly leave your laptop behind while you go about part of your day, the iPhone or Android app will capture those gaps more completely. If device-attestation backing for your record, or precise midnight-boundary tracking for a jurisdiction like the UK, matters specifically to your situation, the iOS app currently offers capabilities the Mac app does not. Many users find the best approach is simply carrying whichever device — phone or laptop — fits their actual daily habits and legal requirements, since either one tracks reliably as long as it is with you, powered, and connected.

2. Which Domicile365 macOS App Do I Want?

Domicile365 offers two distinct Mac applications, built for different audiences. Make sure you install the correct one.

	Mac App Store	Enterprise Menu Bar Tray App
For	Individual, retail users	Enterprise clients / corporate IT fleet deployment
Where to get it	Mac App Store	Enterprise Downloads page (domicile365.com)
This guide covers	✓ Yes	See separate Enterprise IT deployment guide



The rest of this guide covers the individual, Mac App Store retail version only.

3. Installation & First-Time Setup

1. Open the Mac App Store on your Mac and search for “Domicile365,” or use the direct link on domicile365.com.
2. Click Get / Install and enter your Apple ID password or use Touch ID if prompted.
3. Once installed, open the app from Launchpad or your Applications folder.
4. Log in with your existing Domicile365 account (the same account used for your website login or mobile app, if you have one), or create a new account if this is your first time using Domicile365.
5. If you are on a free trial or starting a new subscription, you will have 60 days to try the service before any payment is required. No credit card is needed to start the trial.

4. Granting Location Permission on macOS

Unlike the mobile apps, which require navigating multiple layers of permission settings (“Always Allow,” background app refresh, battery optimization, etc.), the Mac app requires only a single, one-time location permission grant.

Steps

1. The first time the app requests your location, macOS will show a system permission prompt. Click Allow.



2. If you accidentally deny the prompt, or need to check the setting later, go to: System Settings → Privacy & Security → Location Services.
3. Find Domicile365 in the list and ensure the toggle is switched on.
4. No further permission steps are required. macOS does not have a mobile-style “Always Allow vs. While Using” distinction for this type of app — one grant is sufficient for the app to continue reporting location while running.

Note

Location Services must also be turned on generally for your Mac (System Settings → Privacy & Security → Location Services, the master toggle at the top of that screen) in addition to the app-specific permission below it.

5. Using the App: Core Features

Tracking On/Off

The app includes a Tracking On/Off setting, consistent with the mobile apps. With tracking on, the app will periodically record your Mac's Wi-Fi-based location while the computer is powered on and connected to a network.

Day Count Dashboard

View your current day counts by jurisdiction (country, state, city, province, or possession) directly in the app, consistent



with what you would see on the website or mobile app for the same account.

Alerts

Set up alerts for any jurisdiction you want to monitor — Country, State, City (including New York City), Province, or Possession — with a target day count (often 183 days). This works the same way as the mobile app and website.

Missing Days

If you have gaps in your Mac-based tracking (for example, days you were traveling without your laptop), you can manually enter missing days directly in the app, or on the website under Missing Days, the same way you would for the mobile apps.

6. Exporting Your Records

Your Mac-recorded location data is stored on Domicile365's servers alongside any data from your other devices, and can be exported the same way regardless of which device recorded it.

From the app

- Use the Search / Email Logs feature to email yourself or your advisor a detailed log for a selected date range.

From the website

- Visit the Day Count Listing and Alerts page to download a signed PDF report for a calendar year, or the Search



Dates and Obtain Logs page for a custom date range, including fiscal years.

- Every signed PDF report includes an embedded QR code and Export ID, so a tax authority, advisor, or auditor can independently verify it originated from Domicile365 and has not been altered since it was generated.

7. Using Mac Alongside Mobile (Multi-Device Guidance)

Important

If you use Domicile365 on more than one device — for example, both a Mac and an iPhone — you should enable tracking on only one device at a time. Running tracking simultaneously on multiple devices that are not always in the same place can create inconsistent or conflicting location entries in your log.

Two common approaches:

- Primary mobile, Mac as backup: Keep tracking on for your phone as your primary device. Leave tracking off on your Mac, and only enable it during specific periods (e.g., an extended stretch working from a fixed location) if you want a second, corroborating data source.
- Primary Mac, for users with highly consistent routines: If your daily routine keeps you reliably on a connected laptop with very few days away from it, you may choose to run the Mac app as your primary tracking method. If you do this, we strongly recommend periodically cross-checking your day count against your actual calendar



and manually adding any missing days for time spent away from your computer.

To turn tracking off on a device, go to Settings within the app on that device.

8. Troubleshooting

Location isn't updating

- Confirm Location Services is on for Domicile365 in System Settings → Privacy & Security → Location Services.
- Confirm your Mac is connected to Wi-Fi or a wired network. The app cannot determine location while offline.
- Confirm Tracking On/Off is set to On within the app.

My Mac's lid was closed for several hours — is that a gap in my record?

Not necessarily. The app continues tracking with the lid closed as long as the Mac has power and an internet connection (Wi-Fi, wired, or a mobile hotspot). A gap only occurs if the battery was depleted or no internet connection was available during that period — see Section 1 for the full explanation.

I recently updated macOS and tracking stopped

As with any operating system update, please ensure you are running the most current version of the Domicile365 Mac



app, and restart the app (or your computer) after a macOS update if location updates do not resume automatically.

9. Privacy & Security

Domicile365's data handling for Mac-recorded location data is governed by the same Privacy Policy that applies to all Domicile365 products. Location records are stored on Domicile365's servers, not only on your local device, so that your record cannot be edited after the fact and remains available even if your device is lost, stolen, or replaced.

We do not sell your data to third parties. Access to your records is limited to what is needed to provide the service.



A Real Trade-Off Worth Knowing: No App Attest on macOS

On iOS, Domicile365 uses Apple's App Attest technology — rooted in the device's Secure Enclave — to cryptographically confirm that each location update comes from a genuine, unmodified copy of the app running on an uncompromised device. Apple does not currently make App Attest available to macOS apps, so this specific layer of device-integrity verification does not exist on the Mac version of Domicile365 (the Android app has a similar limitation-and-solution story with Google's Play Integrity API, which is Android-only). This does not affect the reliability of the location data itself, but it is a genuine difference in the evidentiary architecture between platforms, and worth knowing if device-attestation is something you or your advisor specifically want backing your record — in that case, the iOS app currently offers a stronger evidentiary chain than the Mac app does.

10. Frequently Asked Questions

Can I use the Mac app as my only tracking method?

Yes, for many users this works well — the app tracks reliably in the background even with the lid closed, as long as the Mac has power and an internet connection (including a mobile hotspot). The main thing to watch for is days where you leave your laptop behind entirely; see Section 1 for a fuller discussion.



Does the Mac app use GPS?

No. The Mac app determines location using Wi-Fi positioning and network information, not GPS, cellular, or Bluetooth. It does not need to be open or in active use, and continues working with the lid closed, but it does require power and an internet connection to keep reporting your location.

Will using both my iPhone and my Mac give me a more complete record?

It can, but only if you're careful about which device has tracking enabled at any given time — see Section 7 on multi-device guidance to avoid conflicting entries.

Can I generate the same signed PDF reports from Mac-recorded data?

Yes. Signed PDF reports are generated from your account's full location history regardless of which device(s) recorded the underlying data, and are available from the Day Count Listing and Alerts or Search Dates pages on the website.

11. Getting Help

If you run into any issues not covered in this guide, please email support@domicile365.com. We aim to respond to all emails within 12 hours.

For questions about mobile tracking (iOS or Android), please see the separate Domicile365 App User Manual for each platform.



Privacy and Security

Domicile365 is committed to protecting your privacy. Your data is securely stored and never sold to third parties. Review the Privacy Policy in the app or on our website for full details. See https://www.domicile365.com/Privacy_Policy.html. Terms of service are available at: <https://www.domicile365.com/Legal.html>

DISCLAIMERS.

Your use of the App and website is subject to, and by using the App you agree to, our terms and conditions which can be found at <https://www.domicile365.com/Legal.html>. Our company and its affiliates do not provide tax, legal or accounting advice. The data and information provided by the App, the website (www.domicile365.com), this user guide and any other materials is prepared and provided for informational purposes only, and is not intended to provide, and should not be relied on for, tax, legal or accounting advice. You should consult your own tax, legal and accounting advisors regarding all tax, legal and accounting matters.